



"Proudly Serving Military Families"

NATIONAL FORWARDING CO., INC.

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DATE: March 18, 2016

TO: Agents and Haulers of National Forwarding Co., Inc. and Affiliates

FROM: Kevin Spealman, Vice President, Claims & Customer Service

SUBJECT: OCIE (Organizational Clothing and Individual Equipment)

I recently participated in a teleconference regarding OCIE and how they should be handled in the claims process. While the discussion delved into the complex, one of the takeaways was something simple. These items should be inventoried with sufficient detail that an adjustor will be able to tell if they're dealing with a backpack from Wal-Mart full of inexpensive items, or expensive combat gear (vests, sniper scopes, etc.).

OCIE of course qualifies as Pro-Gear, but there is a difference between the two. Pro-Gear is basically anything related to the soldier's job that they don't have to count against their weight allowance. OCIE tends to be more expensive, government issued equipment.

Most of the inventories we see just say "pro-gear", and if a carton, tote or tuff-box labeled like this goes missing, we are very vulnerable to claims that the item contained expensive OCIE. While the soldier also has a burden to ensure that expensive items are specifically listed on the inventory, that does not mean the burden is entirely on them. It's subjective, and it would help us a lot if these items are inspected by the driver or packer, and care is taken to ensure that some additional details go on the inventory that would assist us in knowing what kind of items are inside the container.

I can't really be much more specific than this, because there are too many possible items that may be involved. Suffice it to say however, that the more detail on the inventory, the better.

Thanks to everyone for their cooperation to ensure that these, and all items, are inventoried with sufficient detail.

KRS/ab