



NATIONAL FORWARDING CO., INC.
PROUDLY SERVING MILITARY FAMILIES

2021 JULIAN CALENDAR

JANUARY

SUN	MON	TUE	WED	THU	FRI	SAT
					1 1	2 2
3 3	4 4	5 5	6 6	7 7	8 8	9 9
10 10	11 11	12 12	13 13	14 14	15 15	16 16
17 17	18 18	19 19	20 20	21 21	22 22	23 23
24 24	25 25	26 26	27 27	28 28	29 29	30 30
31 31						

FEBRUARY

SUN	MON	TUE	WED	THU	FRI	SAT
	1 32	2 33	3 34	4 35	5 36	6 37
7 38	8 39	9 40	10 41	11 42	12 43	13 44
14 45	15 46	16 47	17 48	18 49	19 50	20 51
21 52	22 53	23 54	24 55	25 56	26 57	27 58
28 59						

MARCH

SUN	MON	TUE	WED	THU	FRI	SAT
	1 60	2 61	3 62	4 63	5 64	6 65
7 66	8 67	9 68	10 69	11 70	12 71	13 72
14 73	15 74	16 75	17 76	18 77	19 78	20 79
21 80	22 81	23 82	24 83	25 84	26 85	27 86
28 87	29 88	30 89	31 90			

APRIL

SUN	MON	TUE	WED	THU	FRI	SAT
				1 91	2 92	3 93
4 94	5 95	6 96	7 97	8 98	9 99	10 100
11 101	12 102	13 103	14 104	15 105	16 106	17 107
18 108	19 109	20 110	21 111	22 112	23 113	24 114
25 115	26 116	27 117	28 118	29 119	30 120	

MAY

SUN	MON	TUE	WED	THU	FRI	SAT
						1 121
2 122	3 123	4 124	5 125	6 126	7 127	8 128
9 129	10 130	11 131	12 132	13 133	14 134	15 135
16 136	17 137	18 138	19 139	20 140	21 141	22 142
23 143	24 144	25 145	26 146	27 147	28 148	29 149
30 150	31 151					

JUNE

SUN	MON	TUE	WED	THU	FRI	SAT
		1 152	2 153	3 154	4 155	5 156
6 157	7 158	8 159	9 160	10 161	11 162	12 163
13 164	14 165	15 166	16 167	17 168	18 169	19 170
20 171	21 172	22 173	23 174	24 175	25 176	26 177
27 178	28 179	29 180	30 181			

JULY

SUN	MON	TUE	WED	THU	FRI	SAT
				1 182	2 183	3 184
4 185	5 186	6 187	7 188	8 189	9 190	10 191
11 192	12 193	13 194	14 195	15 196	16 197	17 198
18 199	19 200	20 201	21 202	22 203	23 204	24 205
25 206	26 207	27 208	28 209	29 210	30 211	31 212

AUGUST

SUN	MON	TUE	WED	THU	FRI	SAT
1 213	2 214	3 215	4 216	5 217	6 218	7 219
8 220	9 221	10 222	11 223	12 224	13 225	14 226
15 227	16 228	17 229	18 230	19 231	20 232	21 233
22 234	23 235	24 236	25 237	26 238	27 239	28 240
29 241	30 242	31 243				

SEPTEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
			1 244	2 245	3 246	4 247
5 248	6 249	7 250	8 251	9 252	10 253	11 254
12 255	13 256	14 257	15 258	16 259	17 260	18 261
19 262	20 263	21 264	22 265	23 266	24 267	25 268
26 269	27 270	28 271	29 272	30 273		

OCTOBER

SUN	MON	TUE	WED	THU	FRI	SAT
					1 274	2 275
3 276	4 277	5 278	6 279	7 280	8 281	9 282
10 283	11 284	12 285	13 286	14 287	15 288	16 289
17 290	18 291	19 292	20 293	21 294	22 295	23 296
24 297	25 298	26 299	27 300	28 301	29 302	30 303
31 304						

NOVEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
	1 305	2 306	3 307	4 308	5 309	6 310
7 311	8 312	9 313	10 314	11 315	12 316	13 317
14 318	15 319	16 320	17 321	18 322	19 323	20 324
21 325	22 326	23 327	24 328	25 329	26 330	27 331
28 332	29 333	30 334				

DECEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
			1 335	2 336	3 337	4 338
5 339	6 340	7 341	8 342	9 343	10 344	11 345
12 346	13 347	14 348	15 349	16 350	17 351	18 352
19 353	20 354	21 355	22 356	23 357	24 358	25 359
26 360	27 361	28 362	29 363	30 364	31 365	

■ DENOTES FEDERAL HOLIDAYS AND WEEKENDS
See reverse for the Transit Guide and NFC contact information

NATIONAL FORWARDING Co., Inc. DIRECTORY

ADMINISTRATION, GENERAL OFFICE & I.T.

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Ph: 800-323-9125

MOVE MANAGEMENT

movemanagers@nationalforwarding.com
Ph: 888-993-6683

OPERATIONS

nfcoperations@nationalforwarding.com
Ph: 800-722-9144

AGENCY SERVICES

agencyservices@nationalforwarding.com
Ph: 800-323-9125

CLAIMS

ncs@ncsclaims.com
Ph: 800-325-6889

INTERNATIONAL

international@nationalvanlines.com
Ph: 800-323-1963

SPECIFIC TASK EMAIL

Blackouts	blackouts@nationalforwarding.com
Clearing & Delivery Info	clearing@nationalforwarding.com
ETA Updates	etaupdates@nationalforwarding.com
Fast Pay Paperwork	fastpay@nationalforwarding.com
Hauling Invoice/Paperwork	hauling-docs@nationalforwarding.com
International Quotes	quote@worldrelocations.com
Notice of Delivery Out of SIT	movemanagers@nationalforwarding.com
OA Invoice/Paperwork	origin-docs@nationalforwarding.com
Pickup Weights	originweights@nationalforwarding.com
Preapprovals	preapprovals@nationalforwarding.com
Pre-move Surveys	premovesurveys@nationalforwarding.com
Reweigh Weights	reweigh@nationalforwarding.com
SIT Invoice/Paperwork	storage-docs@nationalforwarding.com

AFTER HOURS PHONE:
888-993-6683

NFC TONNAGE LIST:
WWW.NATIONALFORWARDING.COM

CUSTOMER SATISFACTION SURVEY QUESTIONS

1. Evaluate services provided at origin such as quality of packing, labeling, and organizing.
2. Evaluate origin services such as the care, courtesy and attitude of the loading crew.
3. How satisfied were you with the timeliness of the pickup of your personal property by the Transportation Provider (mover)?
4. Evaluate services provided at destination such as the care, courtesy, attitude of the crew, unloading, and unpacking.
5. How satisfied were you with the timeliness of the delivery of your personal property by the Transportation Provider (mover)?
6. How would you rate your overall satisfaction with the moving company's timeliness, courtesy, professionalism, and responsiveness in all phases of your move from first contact through delivery, to include any follow up?

	Customer Rating	Carrier Points
Questions 1-5		
Excellent	5	12
Good	4	9
Satisfactory	3	6
Poor	2	3
Unsatisfactory	1	0

Question 6		
Excellent	5	40
Good	4	30
Satisfactory	3	20
Poor	2	10
Unsatisfactory	1	0

QUICK REFERENCE TRANSIT GUIDE

Miles ↓	1-999	1000-1999	2000-3999	4000-7999	8000+
1 – 250	10	9	8	6	5
251 – 500	13	12	9	8	6
501 – 750	16	14	12	11	9
751 – 1000	18	16	13	12	10
1001 – 1250	18	15	13	12	11
1251 – 1500	19	16	14	13	12
1501 – 1750	20	17	15	14	13
1751 – 2000	21	19	16	15	14
2001 – 2250	22	20	18	16	15
2251 – 2500	23	21	19	17	16
2501 – 2750	24	22	20	18	17
2751 – 3000	25	23	21	19	18
3001 – 3250	26	24	22	20	19
3251 – 3500	27	25	23	21	20

- The day after pick up is the first day of the transit time.
- Pick up or delivery shouldn't be scheduled on weekends or Federal Holidays.
- For all Code 2 shipments add 5 days to the transit times (including Alaska).
- Add 10 additional days for shipments to and from Alaska, except for the following cities add 20 additional days: Adak, Kodiak, Juneau, Ketchikan, Sitka, and surrounding cities.

Miles ↓	1-999	1000-1999	2000-3999	4000-7999	8000+
3501 – 3750	28	26	24	23	21
3751 – 4000	29	27	25	24	22
4001 – 4250	30	28	26	25	23
4251 – 4500	31	29	27	26	24
4501 – 4750	32	30	28	27	25
4751 – 5000	33	31	29	28	26
5001 – 5250	31	29	27	26	25
5251 – 5500	32	30	28	27	26
5501 – 5750	33	31	29	28	27
5751 – 6000	34	32	30	29	28
6001 – 6250	35	33	31	30	29
6251 – 6500	36	34	32	31	30
6501 – 6750	37	35	33	32	31
6751 – 7000	38	36	34	33	32

- With proper justification, a lesser time may be assigned to meet the needs of the customer. Carrier should be notified that shipment is less than minimum time.
- USTRANSCOM domestic transit times updated on 5 March 2019 are noted in RED. Previous editions are considered obsolete.
- These transit times do not reflect 2020 temporary adjustment of 1-day additional transit per 5 days due to COVID-19.